



QualityFinish®

THE PROOF IS IN THE PROCESS

◦ **Susie Jasso**
INC Research QualityFinish Specialist

 **The Trusted Process®**

Meet Susie Jasso, a QualityFinish® Specialist. As Project Manager in Data Management, her ultimate goal is to deliver database lock on time and on schedule without sacrificing quality.

Without attention to detail from the very beginning of the trial, it's possible to have a final result that doesn't answer the right clinical question, or perhaps falls short of meeting regulatory guidelines. Therefore, data management has always been involved in every step of a clinical trial, including a key place in the earliest start-up phase at INC Research's QuickStart® Camp.

To reflect the same project management best practices at the beginning of a study, Susie now leads QualityFinish Camps as the study moves towards its conclusion. In a facilitated session, the entire project team conducts a detailed review of data and final coordination activities for project deliverables at close out. Because the customer is an interactive member of the Camp, cycle times and rework for closeout activities are reduced.

In fact when comparing against historical data prior to the formalized QualityFinish phase, database lock occurs 50% faster because of higher quality data and a strong sense of project ownership.

QualityFinish is the fourth and final phase of our Trusted Process®. As soon as the first enrolled patient completes the trial, the project team works with QualityFinish Specialists to analyze trial results. It is the pinnacle of our Trusted Process.

At INC Research, it's all about the process...our Trusted Process...our proven, metrics-driven methodology that delivers predictably dependable outcomes – created and perfected by us. By consistently delivering actionable results, we are able to support your critical drug development programs, on time and on budget.

To learn about how our Trusted Process can help complete your Phase I-IV trials, please contact Trisha Vonder Reith at tvonder@incresearch.com.

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